

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901745

Credit Memo Amount: \$161.20

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 29673293 29673292 29673187 Cust. PO #: 3683193

Check #: 1787219 Invoice #: 29673293 29673292 29673187

AR Ref #: 12147576

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-UPC

Detailed Description: Poor quality UPC barcodes

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: dispute denied, per Macy's UPC barcodes were in poor quality and pictures were provided. No other evidence to re-challenge since there were picture proof.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____