

Chargeback Credit Memo Request Form

Date: 8/2/2019 Chargeback Case #: CB1901744

Credit Memo Amount: \$289.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29669964 29674392 29671132 Cust. PO #: 3677319 3677363 3683248

Check #: 1787219 Invoice #: 29669964 29674392 29671132

AR Ref #: 12147580

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1 128 label
GS1 128 located incorr on ctn

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: MACY'S PARTIALLY PAID \$575 THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____