

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901731

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3356602-COMP Cust. PO #: 6804736C 5757737K

Check #: 2201304 Invoice #: _____

AR Ref #: 12147244

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing/Invalid TMS Load ID on ASN

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback Validated. Incorrect load ID entered.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____