

# Chargeback Credit Memo Request Form

Date: 7/5/2019 Chargeback Case #: CB1901728

Credit Memo Amount: \$667.72

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4723225-1QVAR 4723227-1QVAR Cust. PO #: 6673354C 5618012K

Check #: 2201304 Invoice #: \_\_\_\_\_

AR Ref #: 12147238

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Both PO'S shipped on the same shipment. Per carton shortages are notated on the POD.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_