

Chargeback Credit Memo Request Form

Date: 8/2/2019 Chargeback Case #: CB1901723

Credit Memo Amount: \$62.56

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4748733 Cust. PO #: 6601820

Check #: 1785151 Invoice #: _____

AR Ref #: 12147190

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Macy's pd \$51.16 ck#1796131 and denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____