

Chargeback Credit Memo Request Form

Date: 7/2/2019 Chargeback Case #: CB1901722

Credit Memo Amount: \$280.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 253176600 - 253901983 Cust. PO #: See Attachment

Check #: 65854 Invoice #: _____

AR Ref #: 78119

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: April Huang,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____