

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901715

Credit Memo Amount: \$429.81

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29131720SC- 29263165SC-
29361628SC 29410985SC Cust. PO #: 6ATJBEMX 6DL49D4O 1TYG67SU
2TIQEDHU

Check #: 101474842 Invoice #: 29131720 29263165 29361628 29410985

AR Ref #: 78025 78027

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____