

# Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1901714

Credit Memo Amount: \$677.44

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29357982SC 29410852SC Cust. PO #: 2P2800XF 6VENAZ1I

Check #: 101474842 Invoice #: 29357982 29410852

AR Ref #: 78027

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS - ADDITIONAL TO 29357982SC & 29410852SC

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_