

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1901713

Credit Memo Amount: \$110.00

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29261007SC- Cust. PO #: 4BA2FIDI

Check #: 101474842 Invoice #: _____

AR Ref #: 78025

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS - ADDITIONAL CB TO 29261007SC

Investigator: Gary Tam,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____