

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901709

Credit Memo Amount: \$165.60

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R896730150SHTG Cust. PO #: 12123375

Check #: 215486 Invoice #: _____

AR Ref #: 12147192

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: Validate, re-route all KOHL's due to 5/6 flood, missed route DC860, cause the charge back.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____