

Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB1901694

Credit Memo Amount: \$808.44

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29346547SC 29355187SC Cust. PO #: 2XXHSW5L 65YB8TGR

Check #: 100286442 Invoice #: 29346547SC 29355187SC

AR Ref #: 77559

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Gary Tam,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____