

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1901693

Credit Memo Amount: \$118.76

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29305559SC Cust. PO #: 65YB8TGR

Check #: 100286442 Invoice #: 29305559

AR Ref #: 77559

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_