

Chargeback Credit Memo Request Form

Date: 7/29/2019 Chargeback Case #: CB1901691

Credit Memo Amount: \$326.36

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27189172 27402664 Cust. PO #: 2KH58MKR 22E3F5DL

Check #: _____ Invoice #: 27189172 27402664

AR Ref #: 27189172 27402664

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: PAST DUE INVOICES DUE TO SHORTAGE, DISPUTED WITH AMAZON

Investigator: _____

Responsible Party: Warehouse-WOD

Note: Dispute Denied no other evidence to challenge cust

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____