

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1901679

Credit Memo Amount: \$350.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3350713-COMP Cust. PO #: _____

Check #: 2201257 Invoice #: _____

AR Ref #: 12146691

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: Missing ASN

Investigator: Wee Ong

Responsible Party: EDI

Note: dispute denied - we have no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____