

# Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901678

Credit Memo Amount: \$2.50

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3350712-COMP Cust. PO #: 13351338

Check #: 2201257 Invoice #: \_\_\_\_\_

AR Ref #: 12146688

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Fill Rate - Shortage on Order

Investigator: Stephanie Reed-Lyles

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_