

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901673

Credit Memo Amount: \$60.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3348012-COMP Cust. PO #: 06787956C 05739834K 06794069R

Check #: 2201257 Invoice #: _____

AR Ref #: 12146668

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship-To Does Not Match 754 Ship-To

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____