

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901669

Credit Memo Amount: \$500.00

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0087759 Cust. PO #: 98403827

Check #: 3170193 Invoice #: _____

AR Ref #: 12146887

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: per Mike: Chargeback validated. Pick up was scheduled for 05/28/19. Cancel date was 05/29/19. Carrier did not pick up until 05/30/19.Shipping within ship window has been clarified with order processing coordinator to prevent future occurrences of this violation.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____