

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901651

Credit Memo Amount: \$163.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9047626 Cust. PO #: 12224439

Check #: 214335 Invoice #: _____

AR Ref #: 12146712

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.
(bulky cartons)

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____