

Chargeback Credit Memo Request Form

Date: 6/25/2019 Chargeback Case #: CB1901650

Credit Memo Amount: \$265.47

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9032749 Cust. PO #: 12224438

Check #: 214335 Invoice #: _____

AR Ref #: 12146712

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: Multi-stop violation.

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: valid per Gary Validate, re-route all KOHL's due to 5/6 flood, missed route DC890, cause the charge back

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____