

Chargeback Credit Memo Request Form

Date: 10/18/2019 Chargeback Case #: CB1901648

Credit Memo Amount: \$20.00

Customer ID: AMAZONDS Customer Name: Amazon.com Drop Ship

Chargeback Ref #: 1083707784VCBSINV Cust. PO #: See Attachment

Check #: 100258830 Invoice #: _____

AR Ref #: 77383

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Fill Rate

Detailed Description: Direct Fulfillment cancellation rate, Issues total: 2

Investigator: Kwo Njo

Responsible Party: US Production

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____