

# Chargeback Credit Memo Request Form

Date: 11/5/2019 Chargeback Case #: CB1901642

Credit Memo Amount: \$2,700.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9026061-9027253 Cust. PO #: 12224434/12224438/12344241/12357509

Check #: 214335 Invoice #: \_\_\_\_\_

AR Ref #: 12146710

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: Late Routing Request in TMS - 72 hours

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: DISPUTE DENIED - NO OTHER EVIDENCE TO RECHALLENGE

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_