

Chargeback Credit Memo Request Form

Date: 7/29/2019 Chargeback Case #: CB1901641

Credit Memo Amount: \$1,307.27

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0419D-00076-DSNC-0419C-00037 Cust. PO #: see attached

Check #: 214335 Invoice #: _____

AR Ref #: 77648

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: APRIL 2019 DELINQUENT ORDER CHARGE
APRIL 2019 UNIT CANCELLATION CHARGE

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid per Ping/Sherry: Cancels are for Out of Stock. These OOS cancels due to inventory transfers/depletion leading up to final LDC shutdown. These Late orders shipped late from Savannah - both SDC and SD2. Warehouse operations & inventory transfers to close SDC could have delayed several shipments.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____