

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1901636

Credit Memo Amount: \$127.80

Customer ID: JCPRETDI Customer Name: JC Penney Retail (POE)

Chargeback Ref #: 4719193-1QVAR Cust. PO #: 03896074

Check #: 2201212 Invoice #: \_\_\_\_\_

AR Ref #: 12146283

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Linda Di

Responsible Party: China Production

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_