

# Chargeback Credit Memo Request Form

Date: 8/9/2019 Chargeback Case #: CB1901634

Credit Memo Amount: \$60.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3339134-COMP 3330440-COMP Cust. PO #: 05719968K 05696695K

Check #: 2201212 Invoice #: \_\_\_\_\_

AR Ref #: 12146269 12146271

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: \_\_\_\_\_

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: VALID-According to Mike, Carrier should have been listed as Unyson not USF Reddaway. This was an oversight on the part of a past order processing coordinator. Current processor is aware of requirement to list carrier as Unyson on all shipments, regardless of which carrier Unyson assigns to each load.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_