

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901627

Credit Memo Amount: \$36.74

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S49335108 Cust. PO #: 243443971_725

Check #: 2201212 Invoice #: _____

AR Ref #: 77285

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____