

Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1901626

Credit Memo Amount: \$197.92

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29263146SC Cust. PO #: 87S8YGQI

Check #: 100113555 Invoice #: 29263146

AR Ref #: 77362

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____