

Chargeback Credit Memo Request Form

Date: 1/15/2020 Chargeback Case #: CB1901616

Credit Memo Amount: \$550.00

Customer ID: AMAZONDS Customer Name: Amazon.com Drop Ship

Chargeback Ref #: 1083687674VCBSINV Cust. PO #: See Attachment

Check #: 99998809 Invoice #: _____

AR Ref #: 77256

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: Direct Fulfillment cancellation rate, Issues total: 55

Investigator: Kwo Njo

Responsible Party: US Production

Note: Amazon did not pay us back on this cancellation chargeback and we have disputed it over 2 times. We have exhausted all possible option to get this reversed and it is deducted back in June 2019, request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____