

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1901613

Credit Memo Amount: \$720.00

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4710241 Cust. PO #: 53206

Check #: 7267230 Invoice #: 4710241

AR Ref #: 12146338

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Item invoiced/Not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kroger, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Deduction from June 2019 - Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_