

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1901611

Credit Memo Amount: \$212.57

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4697653 Cust. PO #: 52352

Check #: 7212938 Invoice #: 4697653

AR Ref #: 12145399

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: Promo Cost difference (List Cost)

Investigator: Becky Ni

Responsible Party: China Production

Note: dispute denied - we have no other evidence to re-challenge since Becky is unable to provide further supporting document to go after FM/buyer. This is deduction from May 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____