

Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB1901610

Credit Memo Amount: \$1,335.00

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4697653 Cust. PO #: 52352

Check #: 7212938 Invoice #: 4697653

AR Ref #: 12145399

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: Item invoiced/Not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: 1. Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____