

Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1901609

Credit Memo Amount: \$620.04

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 4711146 Cust. PO #: 0097129320

Check #: 3072299 Invoice #: 4711146

AR Ref #: 12144866

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Item invoiced/Not received

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by FM, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Deduction from May 2019 - Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____