

# Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB1901605

Credit Memo Amount: \$144.00

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4729490 Cust. PO #: 27041

Check #: 7267504 Invoice #: 4729490

AR Ref #: 12146336

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: Promo Cost difference (List Cost)

Investigator: Becky Ni

Responsible Party: China Production

Note: disputed back in June 2019 and Fred Meyer never respond to our follow up or pay us back. Over 6 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_