

# Chargeback Credit Memo Request Form

Date: 1/4/2021 Chargeback Case #: CB1901594

Credit Memo Amount: \$22,925.16

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: ALL392202 ALL392204 ALL392213  
ALL392215 ALL392219 Cust. PO #: DZ5V8DN DZ6G9TQ DZ6J6UL DZ5X7YP  
DZ5X8AD DZ5Y6HR DZ

Check #: 628315 Invoice #: \_\_\_\_\_

AR Ref #: 12146215

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: incorrect pricing

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: US Production

Note: We disputed a few times with BBB and they all came back denied. Danielle has tried to reach out to the buyer and unable to get any reversal. We have exhausted all option to get these price claims money reversed so we have no other options but to accept it since this is deduction from 6/10/2019 and we have fought over 1.5 years for it.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_