

Chargeback Credit Memo Request Form

Date: 2/4/2020 Chargeback Case #: CB1901594

Credit Memo Amount: \$22,925.16

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: ALL392202 ALL392204 ALL392213 ALL392215 ALL392219 Cust. PO #: DZ5V8DN DZ6G9TQ DZ6J6UL DZ5X7YP DZ5X8AD DZ5Y6HR DZ

Check #: 628315 Invoice #: _____

AR Ref #: 12146215

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: incorrect pricing

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: US Production

Note: claim has been denied by buying office and according to Danielle O'Connell,
I believe their explanation means that the orders came thru with the loaded costs on them (higher cost) and
should have been received at the lower cost.
Since the orders came in with the higher cost, BBB is owed the allowance, as based off the MD item
agreements, we overcharge them per unit and the dollar is given back to the buyer.
So the ALL CB's are the overcharge amount.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____