

Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1901591

Credit Memo Amount: \$150.20

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9022989 Cust. PO #: 12376436

Check #: 213159 Invoice #: _____

AR Ref #: 12146231

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: UNITS CHECKED DUE TO VENDOR ACCURACY ISSUE' SHORT SHIP

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid shortages per SV2 it is a Mis- labeled carton

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____