

# Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1901588

Credit Memo Amount: \$679.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9022444/9022738/9021360/9022792 Cust. PO #: 12146932/1224428/12224448/12282318

Check #: 213159 Invoice #: \_\_\_\_\_

AR Ref #: 12146231

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: UNUSABLE GS1-128 LABEL

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated based on photographic evidence provided by customer.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_