

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1901583

Credit Memo Amount: \$353.10

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: 9021130/9021436 Cust. PO #: 12148306/12268198

Check #: 213159 Invoice #: _____

AR Ref #: 12146233

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: SKU shipped less than order quantity.

Investigator: Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: dispute denied by Kohl's, we do not have further evidence to re-challenge a short ship.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____