

Chargeback Credit Memo Request Form

Date: 9/13/2019 Chargeback Case #: CB1901573

Credit Memo Amount: \$471.05

Customer ID: STEINAP Customer Name: STEIN MART APPAREL

Chargeback Ref #: DMQ4735440 DMQ4735443 Cust. PO #: 106011
DMQ4735448 DMQ4735454 DMQ473

Check #: 32928 Invoice #: _____

AR Ref #: 12145995

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Validate because WOD is unable to locate the signed BOLs as verification. The BOLs may have been mis-
filed, not returned to order processing, or may have been given to a driver in error (he left with our copies).

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____