

# Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901566

Credit Memo Amount: \$193.75

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS163831567/CS164951108 Cust. PO #: CS163831567/CS164951108

Check #: 2181335 Invoice #: \_\_\_\_\_

AR Ref #: 77109

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_