

Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901565

Credit Memo Amount: \$67.79

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS163765012/CS166437315 Cust. PO #: CS163765012/CS166437315

Check #: 2181335 Invoice #: _____

AR Ref #: 77113

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____