

# Chargeback Credit Memo Request Form

Date: 7/1/2019 Chargeback Case #: CB1901564

Credit Memo Amount: \$213.46

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS153830799/CS163477216/CS164396785/CA165137000 Cust. PO #: CS153830799/CS163477216/CS164396785/CA165137000

Check #: 2181335 Invoice #: \_\_\_\_\_

AR Ref #: 77111

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_