

# Chargeback Credit Memo Request Form

Date: 6/18/2019 Chargeback Case #: CB1901561

Credit Memo Amount: \$563.02

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CA159600480/CS161111585/CS162190249/CS162994484 Cust. PO #: CA159600480/CS161111585/CS162190249/CS162994484

Check #: 2181335 Invoice #: \_\_\_\_\_

AR Ref #: 12146058

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: Validated by Ying: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_