

Chargeback Credit Memo Request Form

Date: 6/18/2019 Chargeback Case #: CB1901560

Credit Memo Amount: \$1,073.38

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS163134703-CS164576252 Cust. PO #: see attached

Check #: 2181335 Invoice #: _____

AR Ref #: 12146110

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: validated per Ying: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____