

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1901556

Credit Memo Amount: \$279.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R509926257SHTG Cust. PO #: 12282315

Check #: 212424 Invoice #: _____

AR Ref #: 12145951

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____