

# Chargeback Credit Memo Request Form

Date: 6/28/2019 Chargeback Case #: CB1901554

Credit Memo Amount: \$3,678.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9005667 Cust. PO #: 12269004

Check #: 212424 Invoice #: \_\_\_\_\_

AR Ref #: 12145955

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Routing/Carrier

Detailed Description: failure to load any shipment by PO and destination sequence

Investigator: Maronda Pierce,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID PER DON:  
Improper loading of trailer.  
Cartons were not loaded as pallet built per PO numbers. Cartons were floor loaded loose which resulted in mixed PO numbers.  
This has been addressed with team members.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_