

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901552

Credit Memo Amount: \$157.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9006216 Cust. PO #: 12146932

Check #: 212424 Invoice #: _____

AR Ref #: 12145955

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: failure to comply with external carton requirements (overstuffed.bulky cartons)

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - based on photos provided by Kohl's cartons were bulky and cannot be loaded on conveyor belt

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____