

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1901551

Credit Memo Amount: \$50.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 29384502 Cust. PO #: 4530121

Check #: 1780375 Invoice #: 29384502

AR Ref #: 12146106

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Packaging

Detailed Description: 84 CARTON STRENGTH NOT SUFFICIENT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_