

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1901532

Credit Memo Amount: \$171.50

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4698327 Cust. PO #: 1363505

Check #: 1776681 Invoice #: _____

AR Ref #: 12145361

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: DM-INV DISCREPANCY WITH VENDOR ASN

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV4

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____