

Chargeback Credit Memo Request Form

Date: 6/13/2019 Chargeback Case #: CB1901530

Credit Memo Amount: \$26.13

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S49234545 Cust. PO #: 243062498_725

Check #: 2201162 Invoice #: _____

AR Ref #: 76417

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____