

Chargeback Credit Memo Request Form

Date: 12/18/2019 Chargeback Case #: CB1901526

Credit Memo Amount: \$27.50

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28936371SC- 29195224SC Cust. PO #: 8B5HXJ2E 2CSAN8CK

Check #: 99626666 Invoice #: 28936371 29195224

AR Ref #: 76639 76641

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$149.04 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____